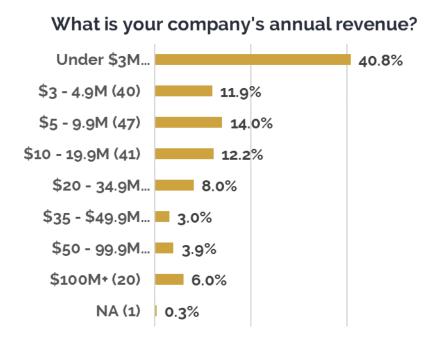


Owner / Operator COVID-19 Impact Survey

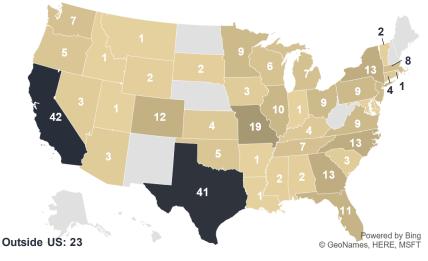
336 anonymous responses collected between 4/15 and 4/20/2020

P

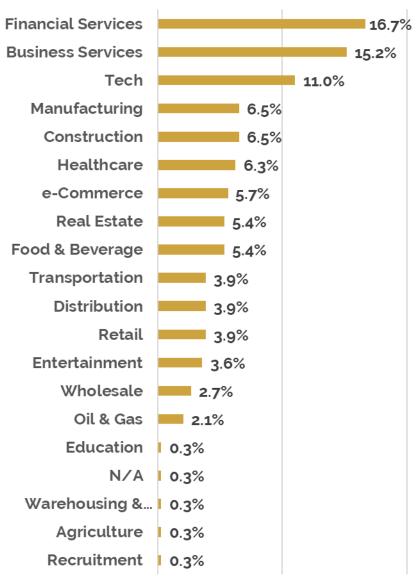
DEMOGRAPHICS OF 336 RESPONSES



Where is your business headquartered?

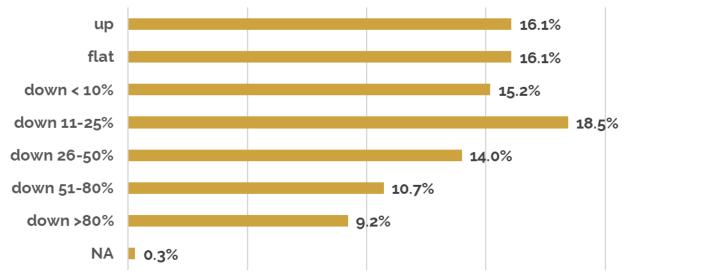


In what industry does your company operate?

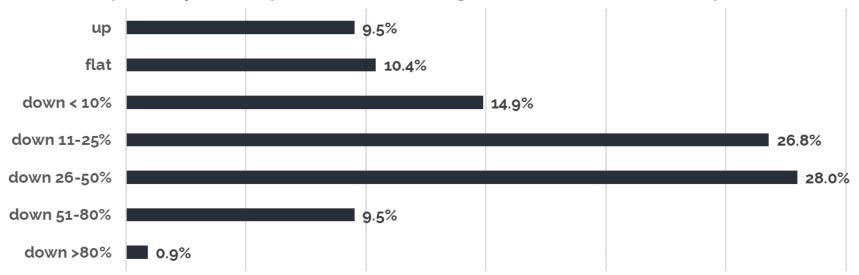


REVENUE IMPACT

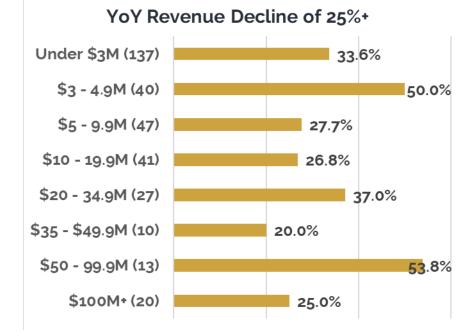
Compared to the same period last year, what impact has COVID-19 had on your revenues?

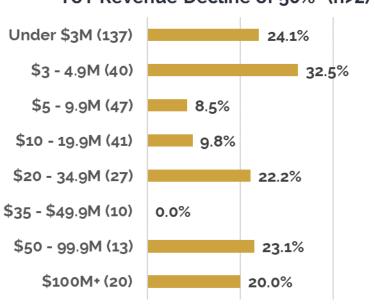


What impact do you anticipate COVID-19 having on revenues for 2020 vs. expectations?



REVENUE IMPACT VS. PRIOR YEAR BY SIZE



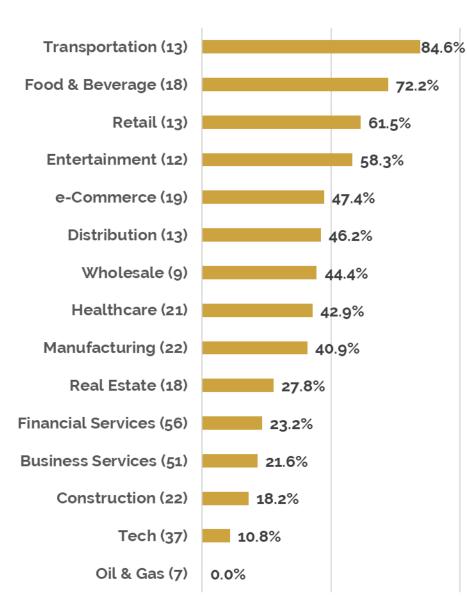


YoY Revenue Decline of 50%+ (n>2)

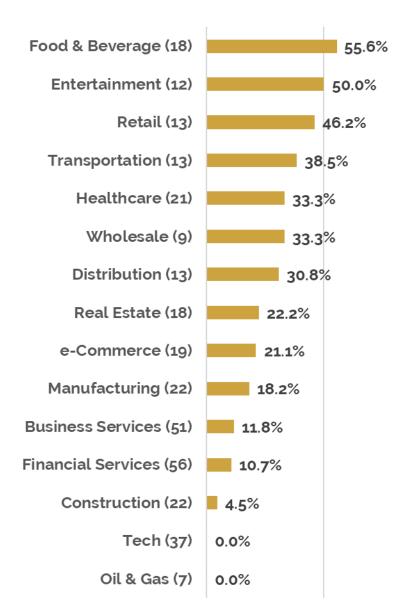
P

REVENUE IMPACT VS. PRIOR YEAR BY INDUSTRY

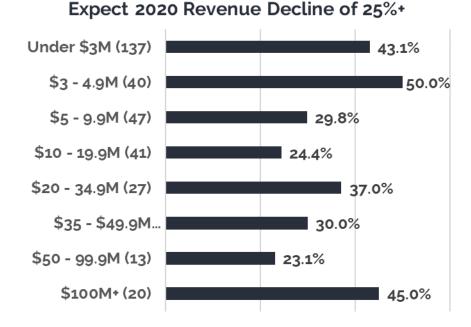
YoY Revenue Decline of 25%+ (n>2)



YoY Revenue Decline of 50%+ (n>2)



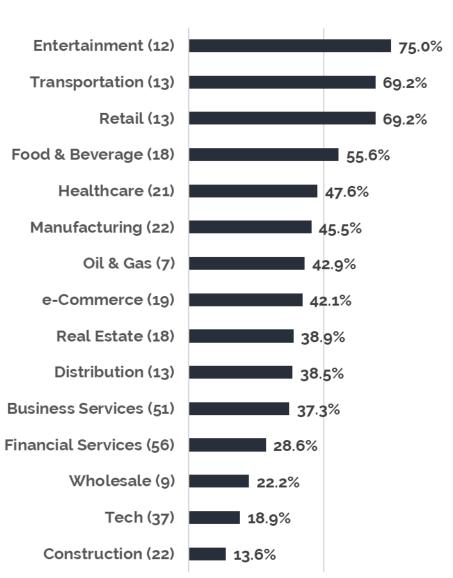
EXPECTED 2020 REVENUE IMPACT BY SIZE



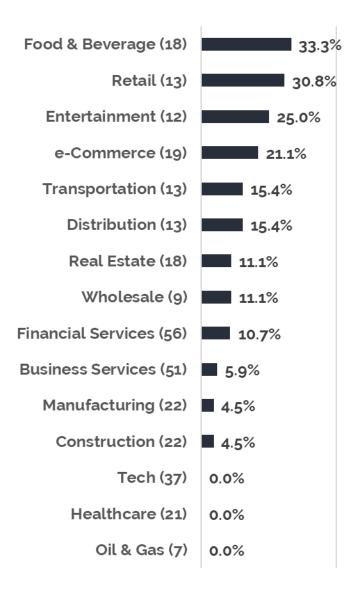
Expect 2020 Revenue Decline of 50%+



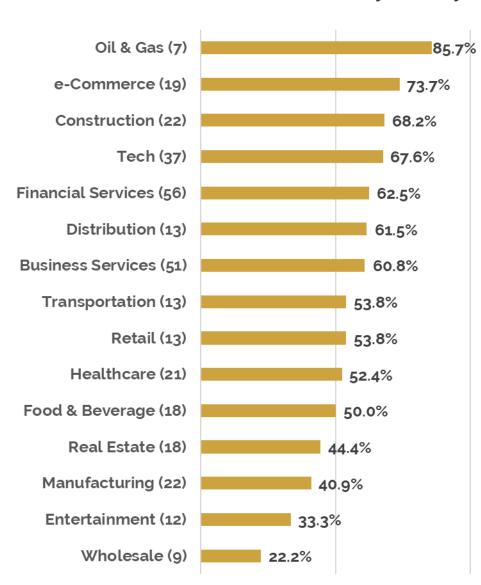
EXPECTED 2020 REVENUE IMPACT BY INDUSTRY



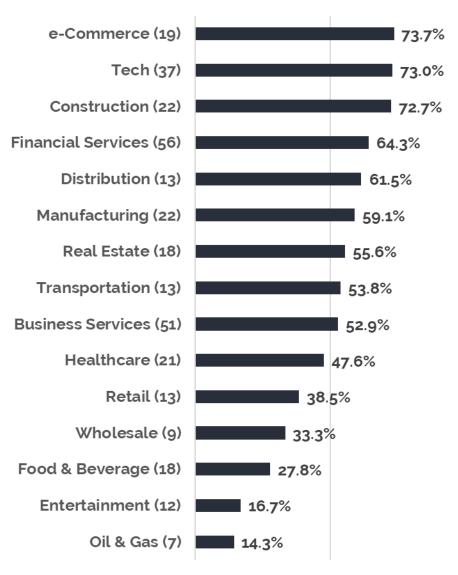
Expect 2020 Revenue Decline of 25%+ (n>2) Expect 2020 Revenue Decline of 50%+ (n>2)



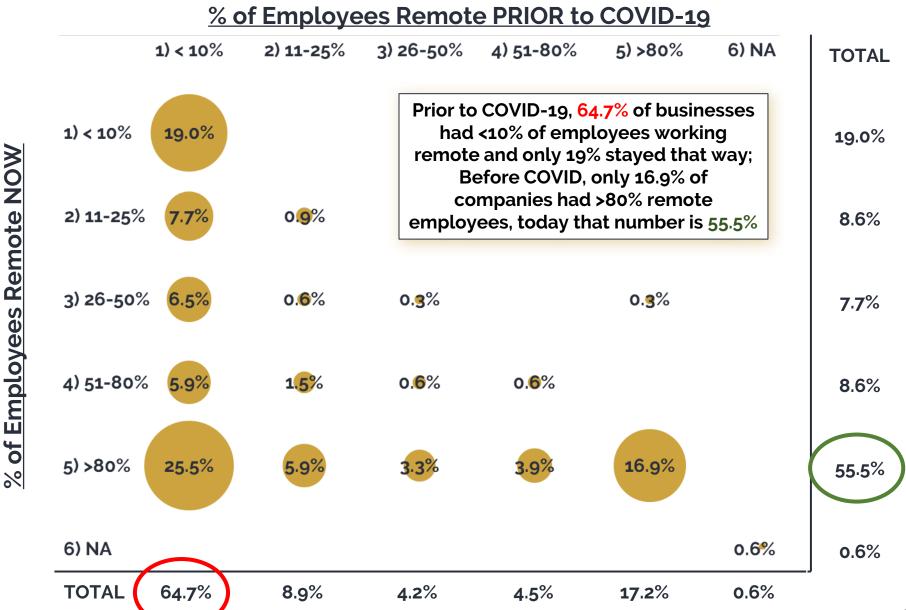
HOW ARE YOU FARING?



Business Better or Much Better Than My Industry Industry Better or Much Better Than Others

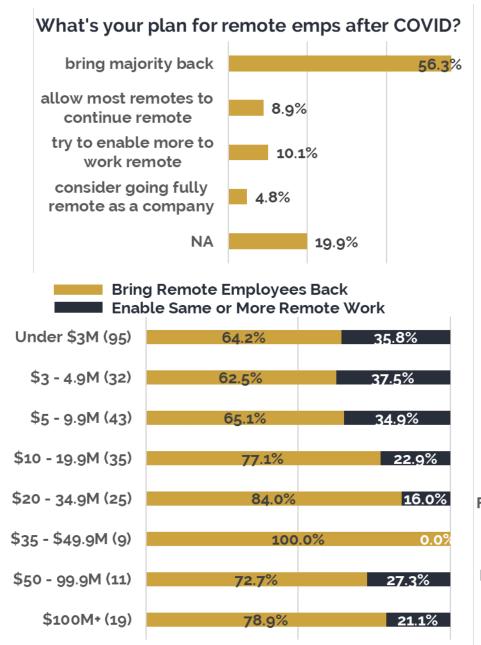


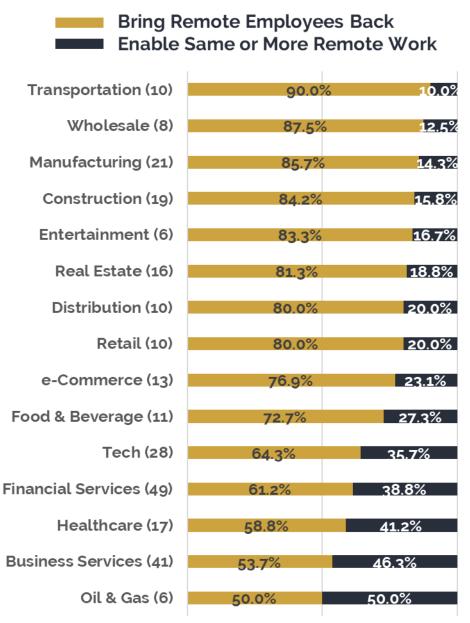
REMOTE WORK



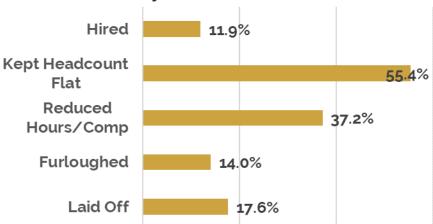
9

FUTURE PLANS FOR REMOTE WORK



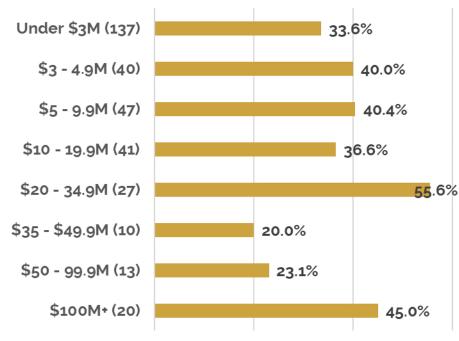


CHANGES IN WORKFORCE

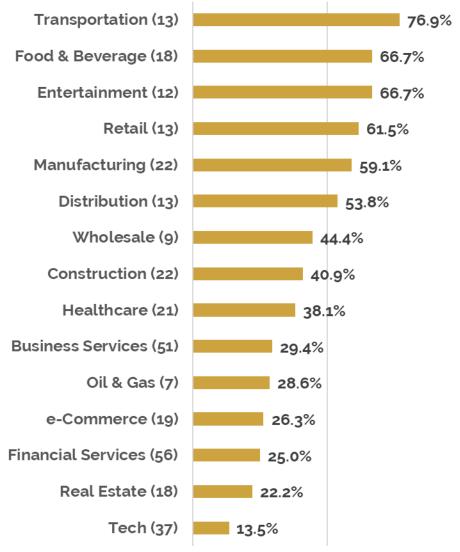


How have you modified workforce?

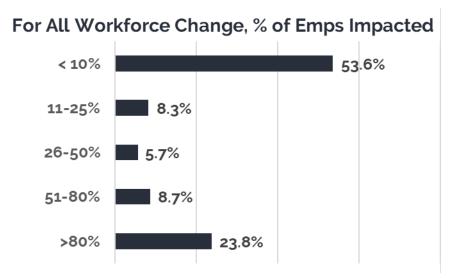
Have You Reduced Headcount, Hours, or Comp?

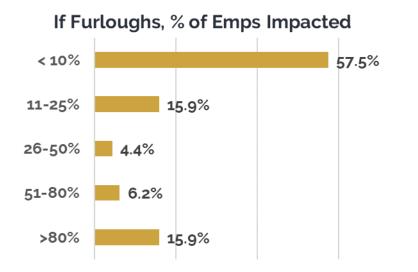


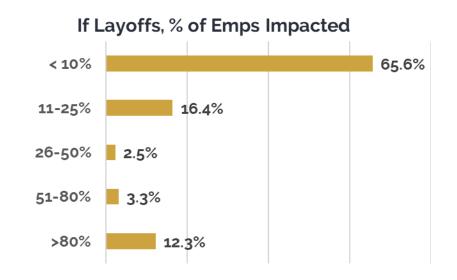
Have You Reduced Headcount, Hours, or Comp?



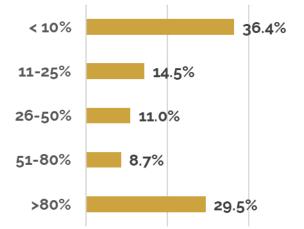
CHANGES IN WORKFORCE



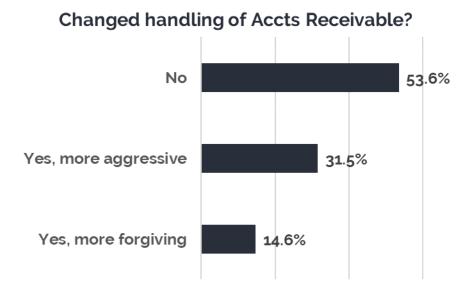




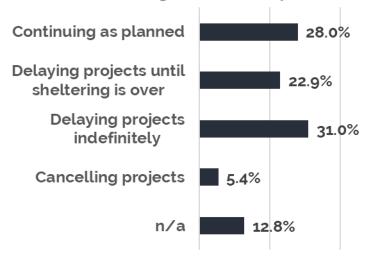
If Comp/Hrs Reduced, % of Emps Impacted

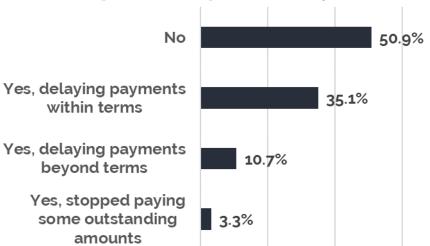


CHANGES IN FINANCE / SPEND



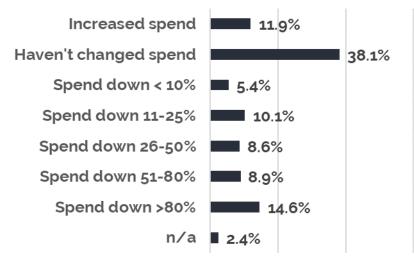
Changes in CAPEX plans?





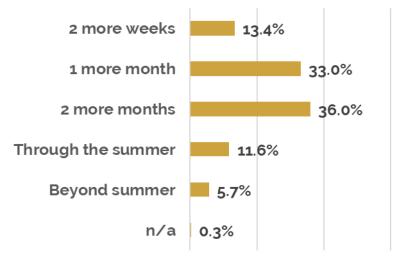
Changed handling of Accts Payable?



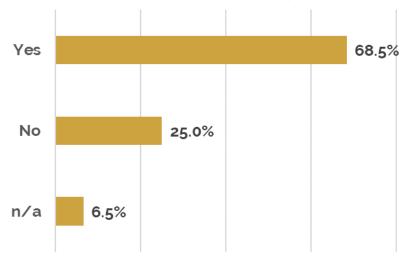


TIMING

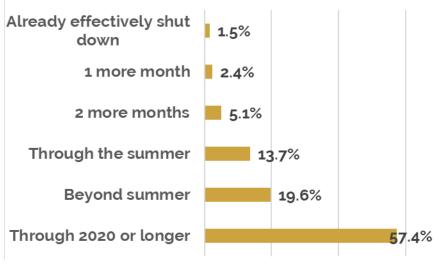




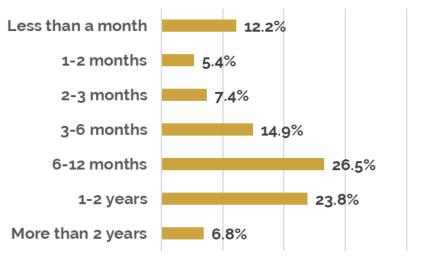
If your biz shuts down, could you restart?



How much longer can your biz survive sheltering?



How long until your revenue is back to '19 level?

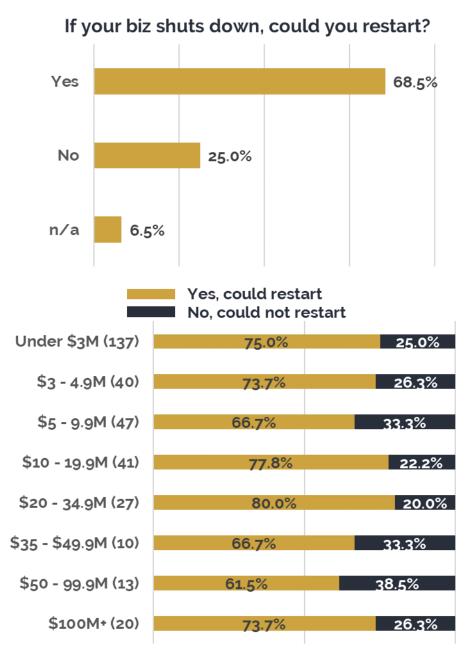


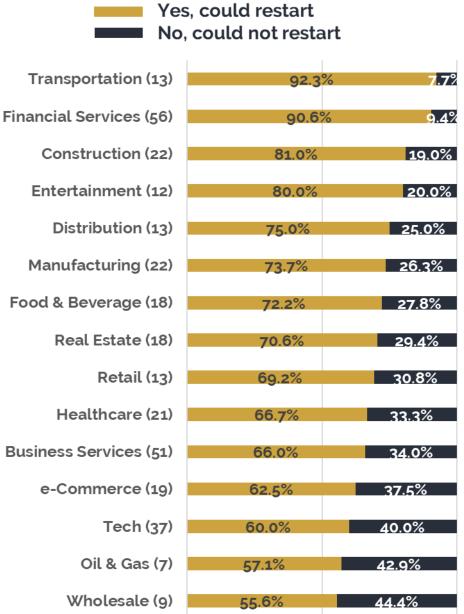
HOW LONG CAN YOU SURVIVE SHELTERING

How much longer can your biz survive sheltering? Already effectively shut 1.5% down 1 more month 2.4% 2 more months 5.1% Through the summer 13.7% **Beyond summer** 19.6% Through 2020 or longer 57.4% Out of business within 2020 Rest of 2020 or longer Under \$3M (137) 44.9% 55.1% \$3 - 4.9M (40) 47.5% 52.5% 59.6% \$5 - 9.9M (47) 40.4% \$10 - 19.9M (41) 36.6% 63.4% \$20 - 34.9M (27) 66.7% 33.3% \$35 - \$49.9M (10) 40.0% 60.0% \$50 - 99.9M (13) 30.8% 69.2% \$100M+(20) 50.0% 50.0%

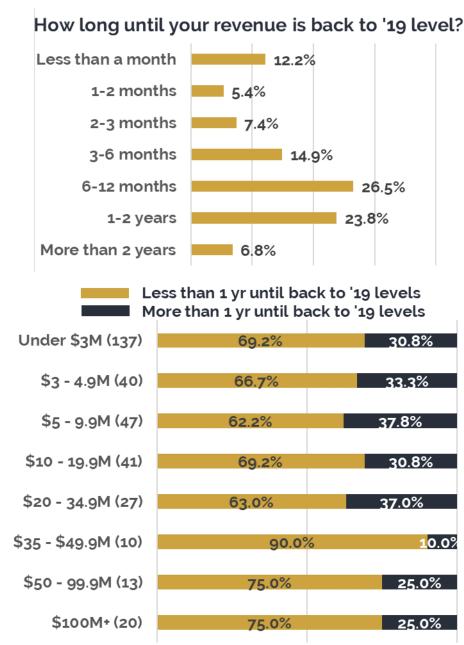
Out of business within 2020 Rest of 2020 or longer Food & Beverage (18) 16.7% 83.3% Wholesale (9) 77.8% 22.2% Retail (13) 61.5% 38.5% Entertainment (12) 58.3% 41.7% Healthcare (21) 57.1% 42.9% Construction (22) 50.0% 50.0% Transportation (13) 46.2% 53.8% Distribution (13) 46.2% 53.8% **Business Services (51)** 45.1% 54.9% e-Commerce (19) 42.1% 57.9% Real Estate (18) 38.9% 61.1% Manufacturing (22) 36.4% 63.6% Oil & Gas (7) 28.6% 71.4% Financial Services (56) 19.6% 80.4% Tech (37) 16.2% 83.8%

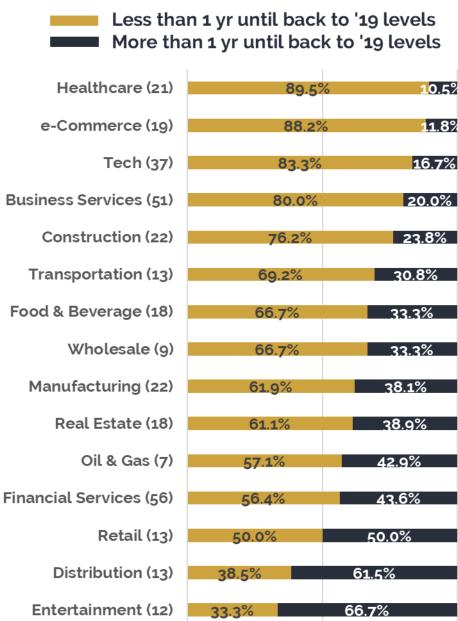
IF SHUT DOWN, COULD YOU RESTART



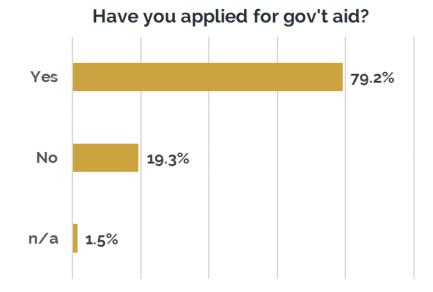


HOW LONG UNTIL REVS BACK TO '19 LEVEL

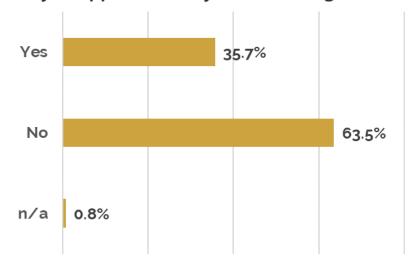




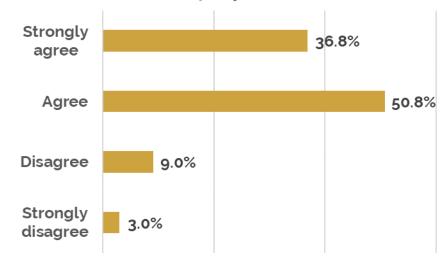
GOV'T AID



If you applied, have you received gov't aid?

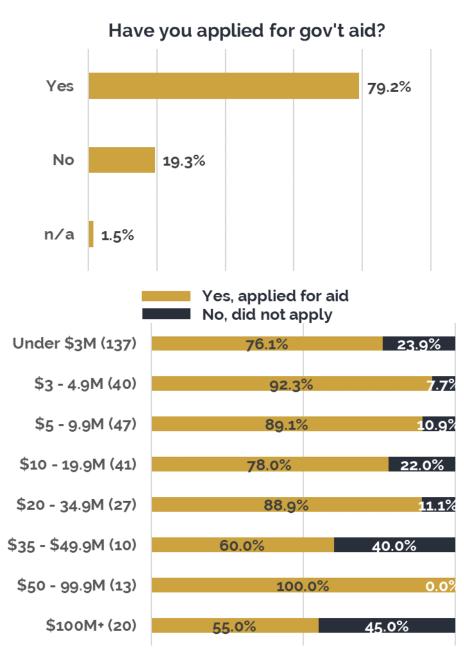


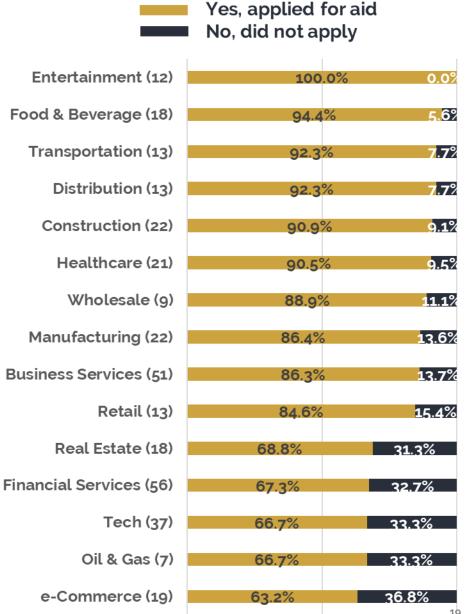
Gov't aid will help my business survive



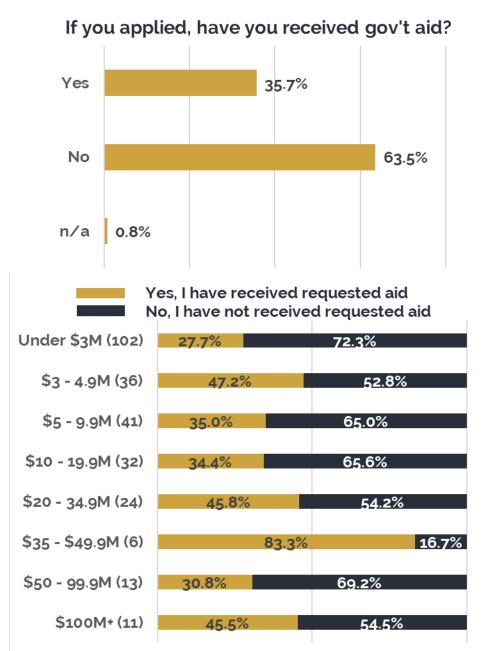
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DID YOU APPLY FOR GOV'T AID



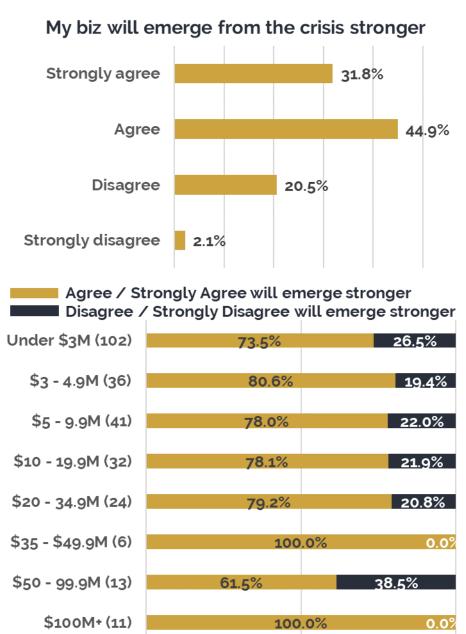


IF YOU APPLIED, HAVE YOU RECEIVED GOV'T AID



Yes, I have received requested aid No, I have not received requested aid Transportation (12) 58.3% 41.7% Manufacturing (19) 47.4% 52.6% Entertainment (12) 45.5% 54.5% Retail (11) 45.5% 54.5% Distribution (12) 58.3% 41.7% Construction (20) 40.0% 60.0% Wholesale (8) 62.5% 37.5% Healthcare (19) 36.8% 63.2% Real Estate (11) 36.4% 63.6% Food & Beverage (17) 35.3% 64.7% **Business Services (44)** 34.1% 65.9% Financial Services (37) 27.8% 72.2% e-Commerce (12) 25.0% 75.0% Oil & Gas (4) 25.0% 75.0% Tech (24) 79.2% 20.8%

WILL YOU EMERGE STRONGER



Agree / Strongly Agree will emerge stronger Disagree / Strongly Disagree will emerge stronger Oil & Gas (4) 100.0% 0.0% Transportation (12) 91.7% 8.3% e-Commerce (12) 8.3% 91.7% **Business Services (44)** 9.1% 90.9% Financial Services (37) 10.8% 89.2% Distribution (12) 16.7% 83.3% Tech (24) 20.8% 79.2% Construction (20) 75.0% 25.0% Manufacturing (19) 73.7% 26.3% Healthcare (19) 73.7% 26.3% Retail (11) 63.6% 36.4% Wholesale (8) 62.5% 37.5% Entertainment (12) 58.3% 41.7% Real Estate (11) 54.5% 45.5% Food & Beverage (17) 58.8% 41.2%